



March 24, 2000

John & Andrew Galloway
Metrocom Audiovisual
21 Goodrich Road
Units 6 & 7
Toronto, Ontario
M8Z 6A3

Dear John and Andrew;

We would like to write to you to thank you for your continuing excellent service over the past several years.

You have always exceeded our expectations in your reliability and efficiency. The equipment always arrives on time, and is set up in good working form. Compared to other audiovisual companies, your rates are very competitive and your equipment is state of the art.

We just wanted to extend a thank you for your great service, and to let you know we will continue to use Metrocom whenever possible for all our corporate audiovisual needs. We have successfully recommended you to countless corporate clients and will continue to do so.

Sincerely yours,

A handwritten signature in black ink, appearing to read "Joyce Marshall".

Joyce Marshall
Catering Manager

JM/sts