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March 20, 2002

**To: Doug Watson  
Metrocom Audio Visual Ltd.**

**Subject: Ontario Ministry of Tourism, Culture and Recreation  
Spring/Summer 2002 TV Campaign Launch**

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Doug,

I wanted to take the opportunity to thank you for your contribution to the above referenced event. My colleagues and I were impressed with your precision and professionalism.

As well, your flexibility and attention to detail was a significant contributor to the success of the event. In the future, I trust we will have the pleasure of using your services again and I will not hesitate to recommend you to others within our ministry as well as other ministries if the opportunity presents itself.

Thanks again for helping us pull it off!

Respectfully submitted,

**cr**  
Cindy Ross  
New Media & Agency Relations  
Ministry of Tourism, Culture and Recreation